

Acronym	Full Name
A&E	Accident and Emergency
AA	Admissions Avoidance
ACC	Ambulatory Care Centre
AEC	Ambulatory Emergency Care
ALB	Arms Length Bodies
AO	Accountable Officer
ASI	Appointment Slot Issue
BCF	Better Care Fund
BIA	Business Impact Assessment
C&B	Choose and Book
C&RC	Choice & Referral Centre
CAO	Clinical Accountable Officer
CAMHS	Child and Adolescent Mental Health Services
CAS	Complex Assessment Service
CAU	Clinical Assessment Unit
CCG	Clinical Commissioning Group
CDs	Clinical Directors
C Diff / CDI	Clostridium difficile
CECC	Children's Emergency Care Centre
CEOL	Cancer and End of Life
CFO	Chief Finance Officer
CHD	Chronic Heart Disease
CIO	Chief Information Officer
CMDS	Contract Core Minimum Data Set
COI	Conflict of Interest
COPD	Coronary Obstructive Pulmonary Disease
COO	Chief Operating Officer
CPAG	Clinical Priorities Advisory Group
CQC	Care Quality Commission
CQRM	Clinical Quality Review Meeting
CQUIN	Commissioning Quality and Innovation
CSU	Commissioning Support Unit
CPAG	Clinical Prioritisation Advisory Group
CVD	Cardiovascular disease
D&V	Diarrhoea & Vomiting
DAAT	Drugs and Alcohol Team
D&SM	Drugs and Substance Misuse
DBS	Directly Bookable Service
DEA	Data Exchange Agreement
DES	Directed Enhanced Service
DH	Department of Health
DHR	Domestic Homicide Review
DOF	Director of Finance
DOI	Declaration of Interest
DOLS	Deprivation of Liberty Standards
DON	Director of Nursing
DOS	Director of Services
DOS	Directory of Services
DPA	Data Protection Act
DTOC	Delayed Transfer of Care
E&I	Equality and Inclusion
EI&RAs	Equality Impact & Risks Assessments

ECF	Establishment Control Form
ECIP	Emergency Care Improvement Programme
ECIST	Emergency Care Intensive Support Team
ED	Emergency Department
EDS	Equality Delivery System
EEUCNB	Extraordinary Emergency & Urgent Care Network Board
ENT	Ear, Nose and Throat
EOL	End of Life
F&P	Finance and Performance Committee
FOH	Front of House
FOI	Freedom of Information
FRG	Finance Recovery Group
FRP	Finance Recovery Plan
GB	Governing Body / Governing Board
GMS	General Medical Services
GPwSI	General Practitioner with Special Interest
GUM	Genito Urinary Medicine
H@H	Hospital at Home
HCAI	Healthcare Associated Infections
HCC	Healthcare Commission
HENIG	Health Economy NICE Implementation Group
HEWM	Health Education West Midlands
H&WBB	Health and Wellbeing Board
HF	Heart Failure
HR	Human Resources
IAA	Information Asset Administrator
IAO	Information Asset Owner
IAPT	Improving Access to Psychological Therapies
IBS	Indirectly Bookable Service
IC	Intermediate Care
ICO	Information Commissioners Office
ICSI	Intra-Cytoplasmic Sperm Injection
IFR	Individual Funding Request
IFP	Integrated Finance and Performance Report
IG	Information Governance
IGT	Information Governance Toolkit
ILCT	Integrated Local Care Teams
IPC	Infection Prevention Control
IOG	Integrated Operational Group
ISA	Information Sharing Agreement
ISMS	Information Security Management System
ISP	Independent Sector Provider
ISP	Information Sharing Protocol
ITT	Invitation To Tender
IV	Intravenous Antibiotics
IVF	In Vitro Fertilisation
JCU	Joint Commissioning Unit
JSNA	Joint Strategic Needs Analysis
JSP	Joint Strategic Partnership
KPI	Key performance Indicator
LD	Learning Disability

LA	Local Authority
LES	Local Enhanced Service
LHC	Local Health Community
LHE	Local Health Economy
LIS	Local Incentive Scheme
LMC	Local Medical Council
LOS	Length of Stay
LPC	Local Pharmaceutical Committee
LTC	Long Term Conditions
MAC	Migration Advisory Committee
MAU	Maternity Assessment Unit
MCP	Multi Speciality Care Provider
MH	Mental Health
MHPB	Mental Health Partnership Board
MOC	Model of Care
MOU	Memorandum Of Understanding
MIU	Minor Injuries Unit
MRSA	Meticillin-resistant Staphylococcus Aureus
MSK	Musculoskeletal
NED	Non Executive Directors
NICE	National Institute of Clinical Excellence
NSCHT	North Staffordshire Combined Healthcare Trust
NHS E	NHS England
PMO	Project Management Officer
PTS	(Non Urgent) Patient Transport Service
OD	Organisational Development
OD	Organisational Development Committee
OJEU	Official Journal to the European Union
OOH	Out of Hours
OSC	Overview and Scrutiny Committee
PALS	Patients Advice and Liaison Service
PBR	Payment by Results
PC	Planned Care
PCA	Patient Care Advisor
PDP	Practice, Development and Performance
PDSG	Performance and Delivery Steering Group
PFI	Private Finance Initiative
PH	Public Health
PHB	Personal Health Budgets
PHSO	The Parliamentary and Health Service Ombudsmen
PIA	Privacy Impact Assessment
PID	Person Identifiable Data
PIF	Patient Involvement Framework
PMS	Private Medical Services
POLCV	Procedures of Limited Clinical Value
PPI	Patient Public Involvement
PSED	Public Sector Equality Duty
QIA	Quality Impact Assessments
QIF	Quality Improvement Framework
QIPP	Quality Improvement Performance Programme
QOF	Quality Outcomes Framework
QPI	Quality Performance Indicators
R&D	Research and Development

RA	Registration Authority
RAID	Rapid Access Interface and Discharge
RAP	Recovery Action Plan
RCA	Root Cause Analysis
RSUH	Royal Stoke University Hospital
RTT	Referral To Treatment
SAR	Subject Access Request
SDUC	Staffordshire Doctors Urgent Care
SEND	Special Educational Needs & Disabilities
SI	Serious Incident
SIP	Serious Incident Policy
SIRO	Senior Information Risk Owner
SPA	Single Point of Access
SPC	Single Point of Care
SSDP	Strategic Service Development Plan
SSOTP	Staffordshire and Stoke on Trent Partnership Trust
SSRG	Staffordshire System Resilience Group
STP	Sustainability and Transformation Plan
SU/SD	Step up / Step Down
SUI	Serious Untoward Incident
SUS	Secondary Users Service
T&O	Trauma and Orthopaedics
TCS	Transforming Community Services
TDA	Trust Development Authority
TOR	Terms of Reference
TWB	Together We're Better
UBRN	Unique Booking Reference Number
UCOG	Unscheduled Care Operations Group
UECN	North West Midlands Urgent and Emergency Care Network
UHNM	University Hospital of North Midlands
VAST	Voluntary Action Staffordshire
WIC	Walk In Centre
WMAS	West Midlands Ambulance Service
WMQRS	West Midlands Quality Review Service
WRES	Workforce Race Equality Standard